

You said...	We did...
The website needs updating.	We have completed a full audit of our website and all outdated sections have been updated to the most recent information. We are keeping track and refreshing the website more frequently now also.
You don't receive any acknowledgment that your email has been received to our Office mailbox.	We now have an automatic response set up from our Office Mailbox so that you are aware that your email has made it to us successfully.
You have to wait too long to get through to reception on the phone, and sometimes your call is not answered.	We now have three lines for reception, where overspill calls will be answered by one of our admin team if not reception.
You aren't always aware of upcoming dates and events	We always try to give as much notice of dates and events as possible. We have also started to display this across social media platforms with reminders as well as updating the Website Calendar more frequently.