

Friday 2nd February 2024

Dear Parents and Carers

I am writing to you to restate the values of our academy. These are Resilience, Aspiration, Excellence and Respect. Respect is a vital component of the smooth and successful running of any school. Sadly, we have had incidents this week where our value of respect has not been shown by some of our students. This led to a very disruptive break time with staff working very hard to support students. I am aware that there are a number of rumours around this but I want to assure parents and carers that counter to rumours, no parents were on the main school site and that police were at the school gate, but were not required by the academy and were not there to support with pupil behaviour.

Over the coming weeks we will be highly focused on our value of respect and what that means for us as an academy. Our value of respect is stated as: "We show pride in celebrating diversity, keeping each other safe and accepting everyone in our community". This value extends to our conduct, our uniform and our work. We expect pupils to work with their teachers to enable them to teach and other pupils to learn. We also expect our pupils to show courtesy and kindness and to show respect for themselves in how they approach the day.

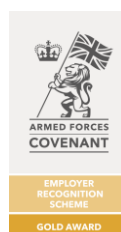
Our value of respect goes beyond our pupils and encompasses the wider set academy community including parents and carers. We have some amazing working relationships with so many of you, but sadly, we have some parents and carers who have not shown our value of respect. I would ask that when speaking to any member of staff of the academy community, that you do so in a polite and respectful way. I must also stress that we can not respond to parents and carers who arrive, requesting to meet with someone immediately, as often staff are teaching and already in pre-booked meetings. I respectfully remind parents and carers that meetings should be made by appointment, either by calling 01902 368147 or emailing PHA-office@attrust.org.uk . If you do need to discuss your child, this should be with their form tutor, Head of Year or class teacher in the first instance. A reminder that you can find contact details for a number of our staff (including Heads of Year) on our website - [Meet our Team - Pool Hayes Academy \(attrust.org.uk\)](https://www.poolhayes.academy/Meet-our-Team)



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Pool Hayes Academy is on Instagram & X
[@poolhayesacad](https://www.instagram.com/poolhayesacad)
 
Follow us to keep up to date with events and news from our academy.

I am also writing to advise that we will be conducting a lockdown drill next week. Pupils will be given information about the procedures for this at the start of next week.

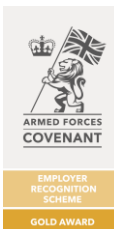
Yours sincerely



Mr A Lawrence
Principal



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