

MyChildAtSchool (MCAS) Parent Guide



Introduction

This guide looks at accessing both the web and app view of **MCAS** for a parent with an **existing MCAS Account**

For more guidance on **MCAS** for parents please click on [this link](#).

The example screenshots in this guide are for **illustration purposes only** and may differ from your view as your school configures how your **MCAS** Dashboard looks. In the example screenshots for the app where the iOS(Apple) app view is different to the android app view we have shown examples.

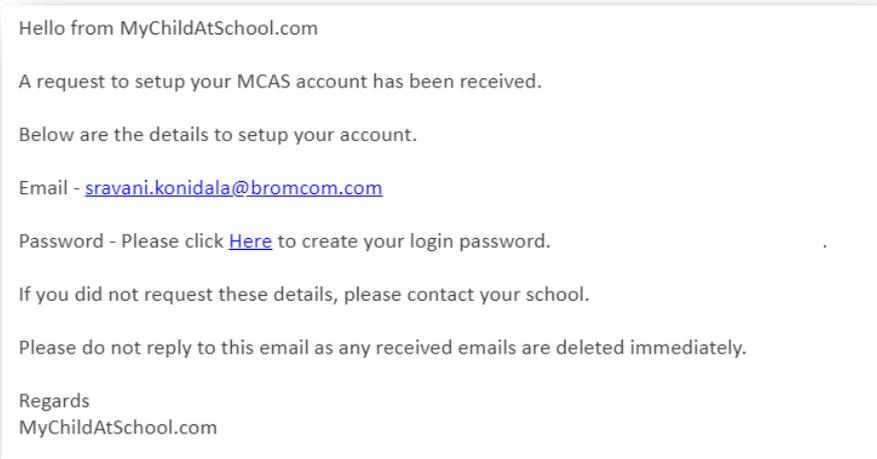
The **MCAS Login** process enables parents to log into the **MCAS** online parent portal using an **Email Address**.

- In the example parents have **MCAS** accounts across multiple schools then they will be able to view those **Students MCAS** accounts in one place without the need to enter individual **School IDs** and **Usernames** for each **Student**.
- Parents will need to use the **Email Address** registered with their **MCAS** account and current **Password** (Recovery Email Addresses have been linked to the Password and will also work).
- If parents have multiple **Email Addresses** registered to their **MCAS** accounts - all **Email Addresses** (including the Recovery Email Address if they have one) will allow them to **Login**
- Forgotten **Email Address?** - Contact your school who will be able to help.
- Forgotten **Password?** - Use the **Reset Password** link in the **Parent Login** screen or follow the instructions in [How to reset your MCAS Password](#) in this guide.

New Accounts

Parents will receive an email from the school with a link to the **Parent Login** screen , then Parents will click **Here** to open the **Create Your Password** screen.

Example Email



Hello from MyChildAtSchool.com

A request to setup your MCAS account has been received.

Below are the details to setup your account.

Email - sravani.konidala@bromcom.com

Password - Please click [Here](#) to create your login password.

If you did not request these details, please contact your school.

Please do not reply to this email as any received emails are deleted immediately.

Regards
MyChildAtSchool.com

Parents will **Enter Password** and **Confirm Password** then click **Create Password**. Then continue to the next section [Logging in to MCAS New and Existing Accounts](#)

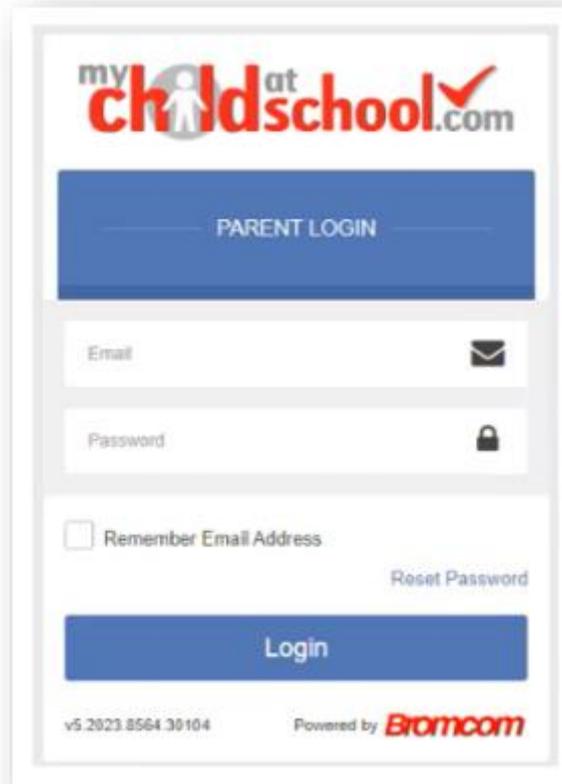
The image shows a mobile application interface for 'mychildatschool.com'. At the top, the logo features a stylized figure of a child with arms raised, followed by the text 'mychildatschool.com'. Below the logo is a blue header bar with the text 'CREATE YOUR PASSWORD'. The main form area contains two input fields: 'Enter Password' and 'Confirm Password'. Below these fields is a blue button labeled 'Create Password'. At the bottom of the form is a link that says 'Back to Sign in'.

Logging in to MCAS New and Existing accounts

- From within the web browser type www.mychildatschool.com or access the **MCAS** mobile phone app, this will open the **Parent Login** screen.
- Enter your **Email Address** and **Password**. Use the **Email Address** registered to the **MCAS** account and the **Password** to **Login**.
- Click on the **Login** button.
- **Login** to the **MCAS** account and see all **Students** linked to that **Email Address**.

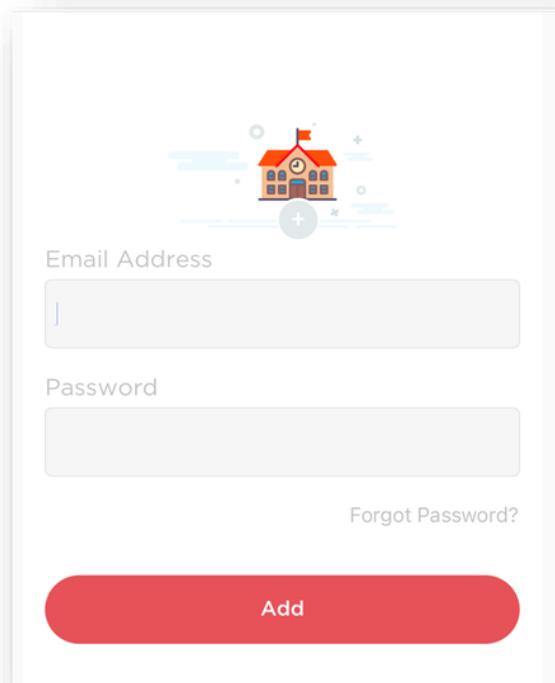
Note: Parents should contact the school if they receive the message *Incorrect Email Address or Password*.

Web Login



The web login form features the 'my child at school.com' logo at the top. Below the logo is a blue button labeled 'PARENT LOGIN'. The form includes two input fields: 'Email' with an envelope icon and 'Password' with a lock icon. A checkbox labeled 'Remember Email Address' is positioned below the password field, with a 'Reset Password' link to its right. A large blue 'Login' button is centered at the bottom of the form. At the very bottom, the version number 'v5.2023.8564.30104' and the text 'Powered by Bromcom' are displayed.

App Login



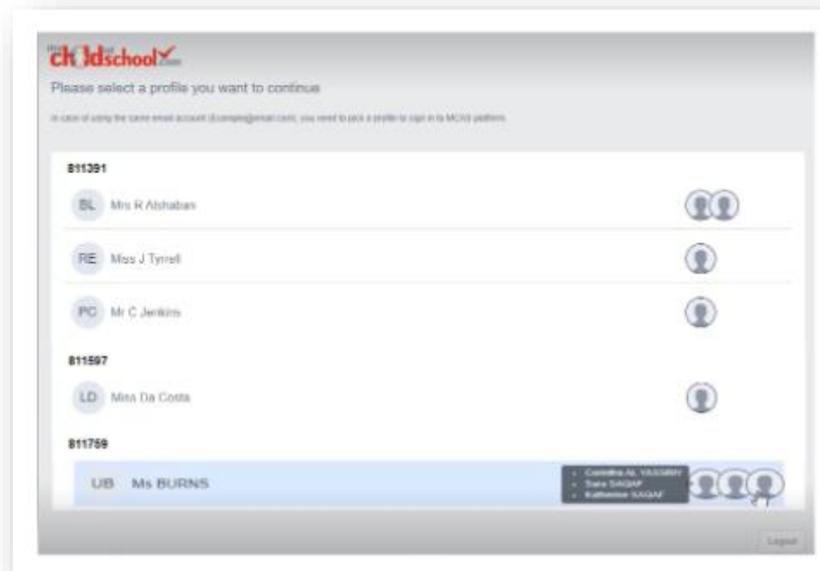
The app login form features a schoolhouse icon with a plus sign at the top center. Below the icon are two input fields: 'Email Address' and 'Password'. A 'Forgot Password?' link is located to the right of the password field. At the bottom of the form is a large red rounded button labeled 'Add'.

If parents have more than one **Profile** using the same **Email Address**, a popup will appear, select the **Profile** they wish to use to continue to the **Dashboard**.

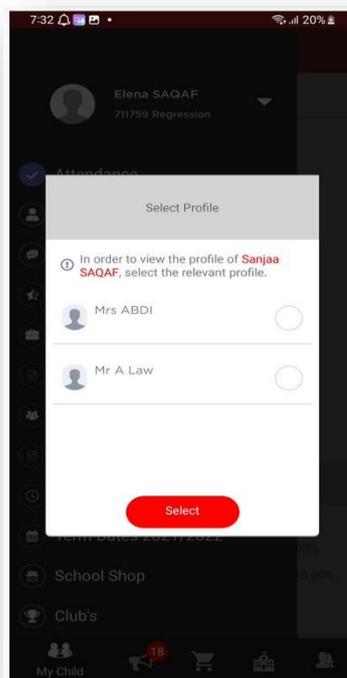
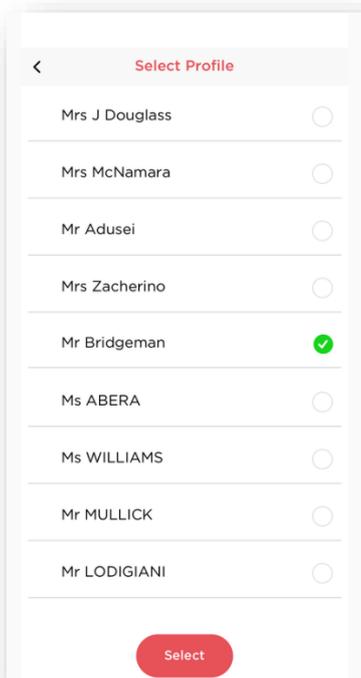
Students associated with each **Profile** are displayed on the right-hand side.

Note: Hover over the student icons on the right hand side to see the student's names associated with each **Profile**.

Web Pop Up to choose Profile



App Pop Up to choose Profile: iOS and Android



The **Dashboard** will open for the chosen **Profile**

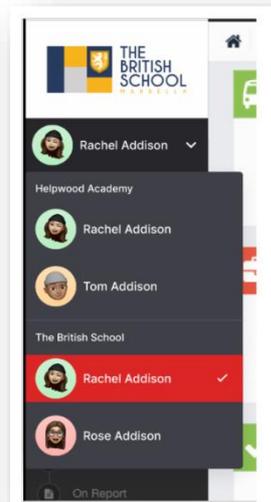
How to select the MCAS Dashboard

The **MCAS Dashboard** allows parents to view multiple **Student MCAS** accounts in one place.

All **Students** linked to a parent account will appear in the top left dropdown in the **Dashboard** with **School** and **Student Name**. This dropdown allows parents to switch between different **Student** accounts.

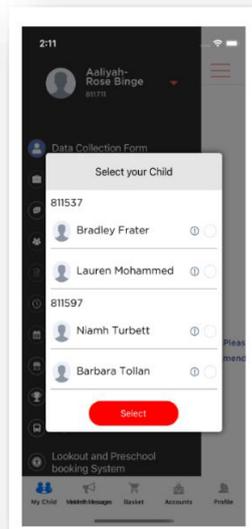
For the MCAS Desktop view in the example image below this shows the selected **Student** in **Red**.

Web Select the Student



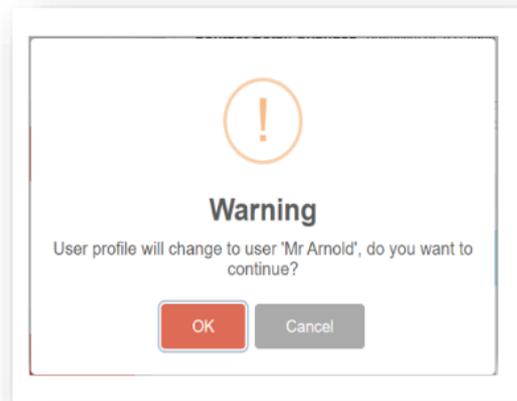
For the App click on the required **Student** and click **Select**

App Select the Student

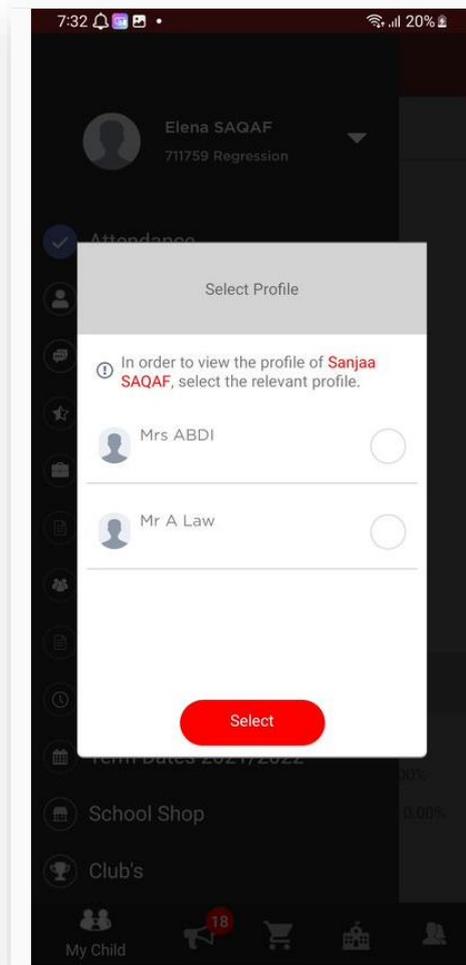
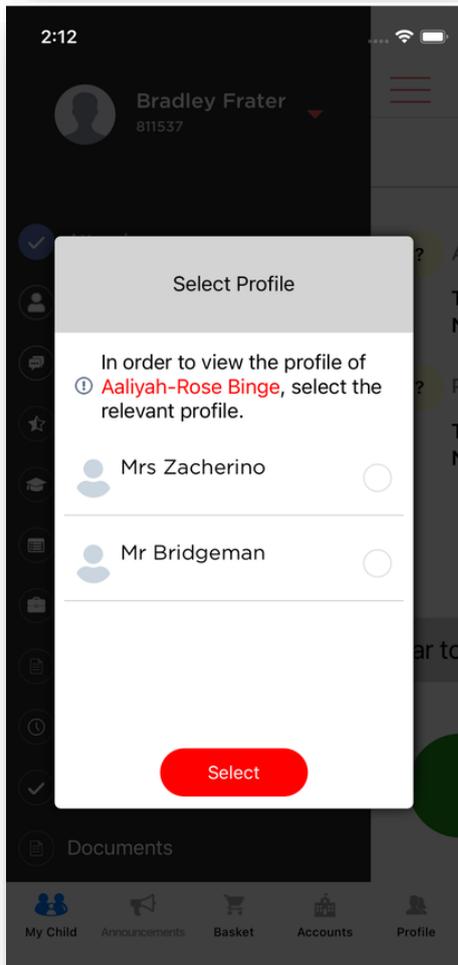


Note: Parents will see **Students** who are viewed by a different **Profile** who share the same **Email Address**. If parents click on those **Students**, they will get a message **In order to view the profile, select the relevant profile**.

Web Change Profile

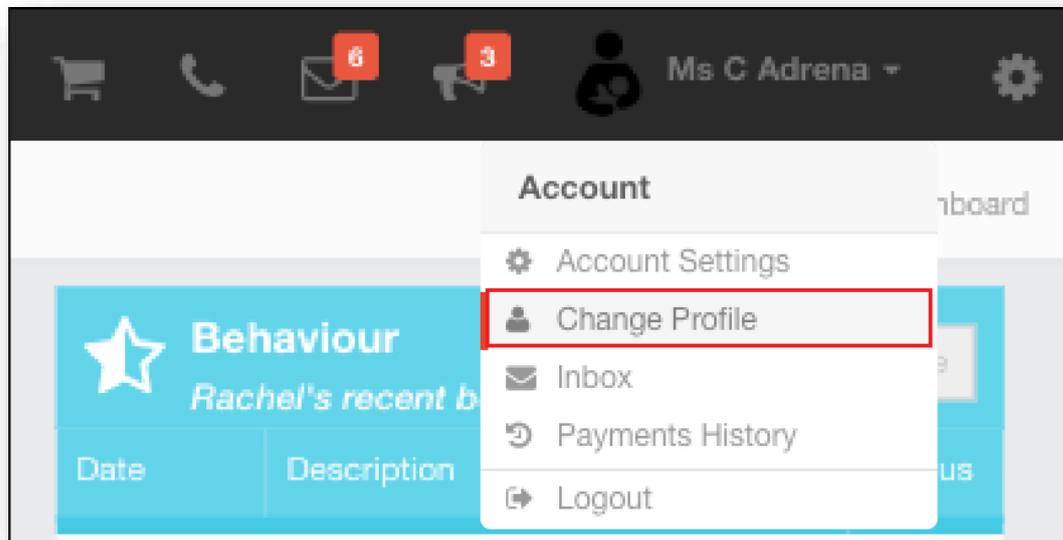


App Change Profile: iOS and Android



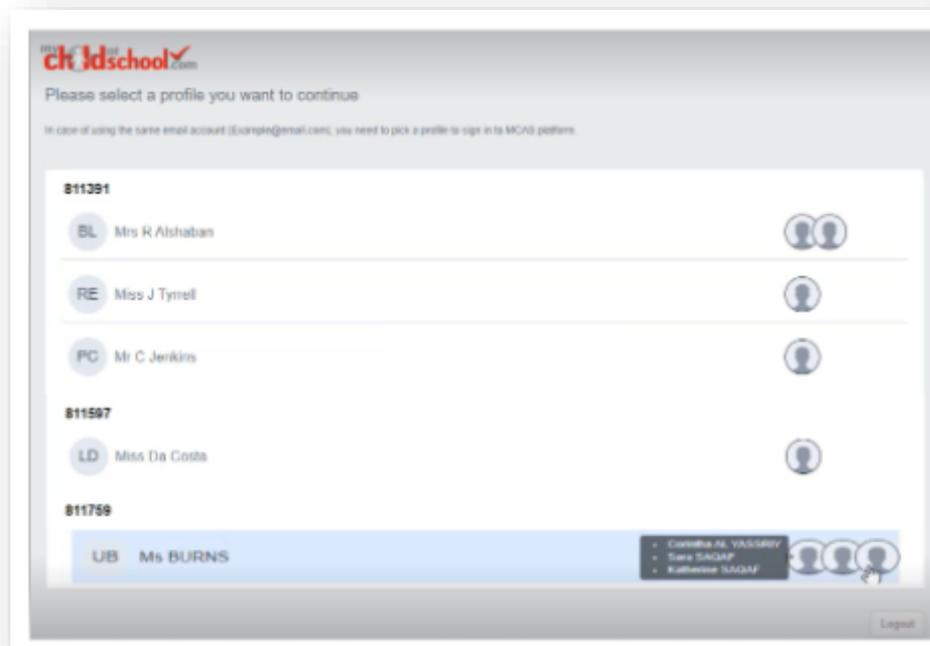
How to change profile

Click on **Account** in the top left-hand corner of the online parent portal and select **Change Profile** from the dropdown menu to change **Profile**.

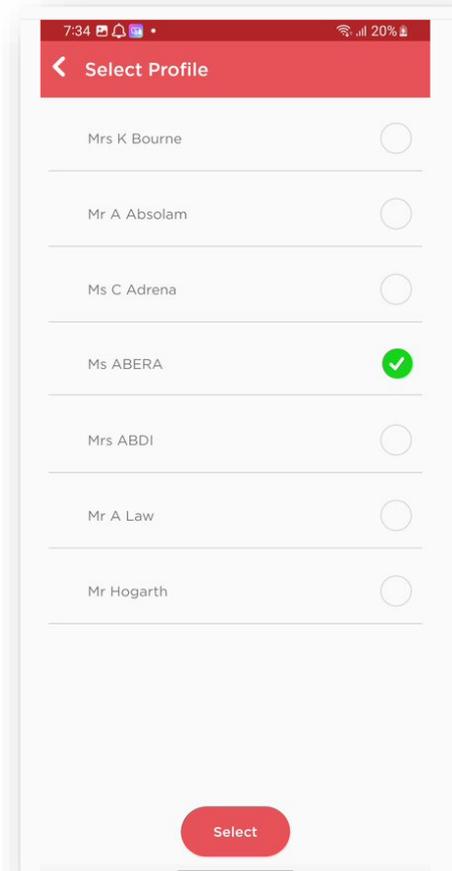
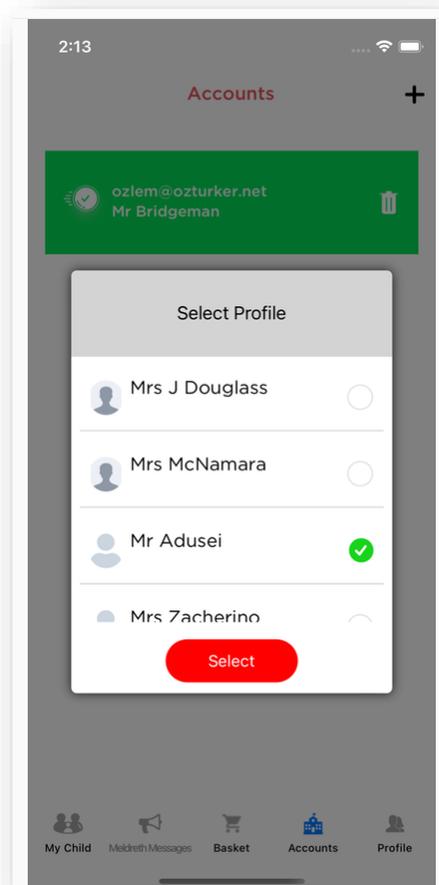


The **Profile** popup opens, select a **Profile**, and click **Change Profile**

Web Change Profile



App Change Profile: iOS and Android



How to toggle between student accounts

Parents can toggle between different **Students** when viewing a page from the panel on the left-hand side. Click on **Timetable** (for example) in the left-hand panel and then toggle between **Students** using the **Student Name** dropdown to switch between **Timetables** for each **Student**.

The pages for each **Student** will retain the colour coding set up by their school.

Timetable *What lessons does Paul have?* YOU ARE HERE: # Dashboard > Timetable

Term 3 - Week 08 - 05/06/2022

< Prev This Week Next >

| Sunday 5th Jun | Monday 6th Jun | Tuesday 7th Jun | Wednesday 8th Jun | Thursday 9th Jun | Friday 10th Jun | Saturday 11th Jun |
|-------------------|---|---|---|--|--|----------------------|
| | 1 11/MAT5 Mathematics Miss V Wilson | 1 TFTF ZC Withdrawal Group Mr A Reid | 1 11/ELA5 English Language Mrs T Folan | 1 11OP3/HIS1 History Mr J Pearson | 1 11/MAT5 Mathematics Miss C Gatiss | |
| | 2 11OP1/BST1 L1/2 CNAT Enterprise Mr J Charles | 2 11/ELA5 English Language Mrs T Folan | 2 11/MAT5 Mathematics Miss V Wilson | 2 11/ELA5 English Language Mrs T Folan | 2 11OP3/HIS1 History Mr J Pearson | |
| | 3 11/ELA5 English Language Mrs T Folan | 3 11OP1/BST1 L1/2 CNAT Enterprise Mr J Charles | 3 11B/SCI3 Combined Science Ms G Searson | 3 11OP2/DAN1 BTEC L1/2 Tech Aw... Miss H Hunt | 3 11/ELA5 English Language Mrs T Folan | |
| | 4 11B/SCI3 Combined Science Ms G Searson | 4 11B/PE2 Core PE Miss C Gatiss | 4 11OP1/BST1 L1/2 CNAT Enterprise Mr J Charles | 4 11/MAT5 Mathematics Miss C Gatiss | 4 11OP2/DAN1 BTEC L1/2 Tech Aw... Miss H Hunt | |
| | 5 11OP3/HIS1 History Mr J Pearson | 5 11B/SCI3 Combined Science Ms G Searson | 5 11OP2/DAN1 BTEC L1/2 Tech Aw... Miss H Hunt | 5 11B/SCI3 Combined Science Ms G Searson | 5 11B/SCI3 Combined Science Ms G Searson | |

Timetable *What lessons does Charlotte have?* YOU ARE HERE: # Dashboard > Timetable

Term 6 - Week 01 - 05/06/2022

< Prev This Week Next >

| Sunday 5th Jun | Monday 6th Jun | Tuesday 7th Jun | Wednesday 8th Jun | Thursday 9th Jun | Friday 10th Jun | Saturday 11th Jun |
|-------------------|--|--------------------|--|---------------------|--|----------------------|
| | 1 12bLaa Law Miss Mason | | 1 12bLab Law De Vivo | | 1 12cGgb Geography Mr Saxton | |
| | 2 12bLaa Law Miss Mason | | 2 12bLab Law De Vivo | | 2 12cGgb Geography Mr Saxton | |
| | TG1 12CBR Registration Mr BromcomUser | | TG1 12CBR Registration Mr BromcomUser | | TG1 12CBR Registration Mr BromcomUser | |
| | 3 12eHia History Mrs Davies | | | | 3 12eHia History Mrs Davies | |
| | 4 12eHia History Mrs Davies | | | | 4 12eHia History Mrs Davies | |